

The Department is often evaluated and judged by the conduct of individual members. The public has the right to impartial, professional law enforcement services. Therefore, any alleged misconduct by Coventry Police Department personnel must be thoroughly investigated and properly adjudicated to assure the delivery of professional police service and enforcement efforts. Additionally, employees must be protected against false allegations. Both of these objectives can be accomplished through the investigative process. A copy of the department's Personnel Complaint policy is available on the police department section of the town website.

Additionally, staff members are also often recognized for outstanding and exemplary performance of their duties. These commendations from citizens and supervisors are another reflection upon the department's capabilities and skills in delivering professional law enforcement services

The following personnel six (6) personnel complaints were received and investigated during 2020

April 2020 A citizen complained that an officer did not properly investigate a harassment complaint between him and an ex-girlfriend. This complaint was investigated by a supervisor and it was determined that the officer did a thorough and proper investigation. The complaint was not sustained.

July 2020 A citizen complained that an officer stopped his vehicle because he was Hispanic. The car stop took place at 2:30 a.m. after a serious crash occurred and the operator had fled to an unknown area. The officer stopped the vehicle as it was exiting a driveway in the area of where the crash occurred. Based upon the time of night, the location of the crash, and other factors, the officer believed that the subject involved in the crash may have been in the vehicle. The vehicle was released after a short time and the officer determined that the suspect was not in the vehicle. After speaking with the complainant and reviewing the officer's body camera video with him, he understood why the officer stopped his vehicle for investigative purposes for a short time. The complaint was not sustained.

July 2020 A citizen complained that they were offended about a Facebook post by an officer. The complaint was sustained.

July 2020 A citizen complained that an officer did not properly investigate a disturbance between her and her boyfriend involving custody of a child. An investigation of this incident it was determined that the officer conducted a proper investigation. The complaint was not sustained.

October 2020 The director of a group home wrote to report that an officer who had responded to a problem with a client was not patient with the staff. The complaint was partially sustained.

October 2020 A citizen who had been given a summons for trespassing wrote to the complaint section of the town website that he was upset that the officer told him that he was being arrested for trespassing on town property after-hours, then gave him a summons. Since a summons that requires a court appearance is an arrest, the complaint was not sustained.

During the calendar year, there were 37 commendations for both officers and non-sworn staff members.